FRONTIER FARM CREDIT OPTIMIZES ACCESSIBILITY OF IMAGE DOCUMENTS WITH DISTRIBUTED CAPTURE SOLUTION

FRONTIER FARM CREDIT

Business Challenge

Frontier Farm Credit provides financial services for customers in the agriculture industry. The company has six regional office in different locations as well as an administrative office. All of the locations receive documents such as tax returns and insurance forms in TIFF format or PDF. On average, a tax form can be anywhere from 16 to 30 pages and the typical file size is over 3 MB. Due to the file size, the files were difficult to access and email. Additionally, the files were not searchable, which caused considerable delays when looking for information. Frontier Farm Credit decided to look into compression and OCR technology that could reduce file size, convert TIFF into searchable PDF files, and integrate with their OnBase document management system across all branches.

Solution

Frontier Farm Credit researched different software solutions and evaluated a few products before finally deciding on Foxit Software's PDF Compressor. The company purchased seven licenses of PDF Compressor with OCR, each to process up to 15,000 pages per month. They benefited from the simple interface of the software, as well as its powerful combination of file compression and OCR.

Results

Using Foxit's PDF Compressor with OCR, Frontier Farm Credit was able to make their files more accessible and efficient. Foxit's support team helped the company implement the software and address any potential issues. PDF Compressor was able to easily integrate with OnBase, allowing for a smooth implementation process and short training period. The software was able to convert the TIFFs into searchable, compressed PDFs. As a result, the compressed files could be opened, transferred, and searched through quickly. PDF Compressor was implemented in all seven of Frontier Farm Credit's offices, improving the overall document workflow.

Benefits

Objective	Benefits Achieved
▶ Create reduced files for improved accessibility	✓ File compression was able to dramatically reduce file size for quicker access and viewing.
▶ Generate searchable files for improved information search within documents	✓ The OCR component converted all files into fully text searchable ones, speeding up search times considerably.
▶ Convert all image files to PDF	✓ PDF Compressor converted and output all TIFFs into PDFs that were easier and more convenient to use in a high volume environment.
▶ Implement software solution across all seven offices for distributed capture	✓ The software was implemented and operated smoothly across the seven locations.
▶ Integrate software solution with existing OnBase document management system	✓ PDF Compressor was able to integrate seamlessly with OnBase, optimizing document processes without disrupting the existing system.